

Michael J. Wargo

(440) 242-7711

1922 W. 36th St.
Lorain, Ohio 44053

Mike@WargoFamily.com

PROFESSIONAL EXPERIENCE:

Lorain County Board of DD

May 2016 - Present

IS Coordinator

Coordinate and assist in supporting 350 plus computers and 400 plus users in a multi-building campus.

- Manage infrastructure and software deployments
- Administer Barracuda Backup
- Administer SonicWALL firewall and VPN appliances
- Administer Active Directory and Group Policy in Windows Server 2016 domain with Microsoft Server 2012, and Microsoft Server 2016, and Microsoft Server 2019.
- Administer on premises Exchange 2016 server.
- Administer Office 365 accounts and applications
- Setup, manage, and maintain Kaspersky Security Center server securing and patching client computers and servers.
- Create and manage Windows 10 system images for efficient deployment of systems.
- Setup, manage and maintain Cacti server to help monitor and troubleshoot network and servers.
- Setup, manage and maintain Hyper-V servers with multiple virtual machines.
- Repair various Cisco phones
- Top-tier desktop support and troubleshooting.

Acromet Technologies, Lakewood, OH

Jan 2014 – May 2016

Plan A Administrator/Systems Engineer

Support a wide variety of companies' IT needs through a managed service provider (MSP) support network.

- Manage and implemented Office 365 migrations.
- Manage and maintain Microsoft servers 2003, 2008, and 2012
- Setup and maintain Hyper-V servers and virtual machines.
- Planned and implemented disaster recovery plans for client companies.
- Manage Active Directory and Group policy.

The Trusted Nerd, Amherst, OH

May 2013 – Jan 2014

Owner

Perm Employment

Business was created to subsidize my unemployment and keep my skills sharp while looking for permanent employment.

- Contracted with Ajax/TOCCO, company that purchased Pines Technology, and assisted with moving of servers and software to their facility.
- Setup, repaired and secured client wireless networks.
- Virus removal, remediation, and prevention.
- Repaired desktop and laptop hardware problems.
- Consulted customers in hardware purchases and requirements.

Pines Technology, Westlake OH**System Administrator****Sep 2011 - May 2013****Permanent Layoff**

Managed network equipment, servers, and phone systems in an engineering and manufacturing environment.

- Successfully managed the upgrade of Syteline ERP/MRP system to new version.
- Maintained 2 Windows 2000 servers, 1 Small Business Server hosting Exchange 2003, 2 Mac servers which hosted virtual machine environments, and 1 Windows 2008 server.
- Maintained VMWare and Oracle VirtualBox virtual server hosts
- Managed Active Directory and Group Policy according to management specifications
- Managed Merlin Magix phone system
- Successful in implementing Unified Threat Management system at little to no cost.
- Participated in business streamlining group which focused on making Pines Technology a Lean workplace and more effective manufacturing facility.

Tek Systems / Adesa Auto Auction, Northfield OH**System Coordinator****Aug 2010 – Sep 2011****Temporary Employment**

Manage and assist users with desktop equipment and environment according to corporate policies, maintain Nortel telephone equipment and voicemail systems for maximum uptime, and maintain auction computer and camera systems.

- Managed Windows and Linux auction block computer equipment and video systems to achieve maximum uptime.
 - Maintain Windows and Linux computers used in the live sale of automobiles over the Internet and on the live auction floor.
 - Maintain camera equipment for clear sales video transmissions over the Internet
 - Maintain video system and equipment used in sale arbitration video recording
- Maintain Nortel Phone system

Thomas & Betts / Joslyn Hi-Voltage, Cleveland OH**IT Manager****Oct 2007 – May 2010****Permanent Layoff**

Administered network equipment, Windows servers, Novell server, Avaya Merlin Magix phone system, and a myriad of user desktops, laptops, and printers in a manufacturing and engineering environment.

- Assisted in implementing new ERP/MRP system – mapping and transferring all data to Thomas & Betts iSeries ERP/MRP system.
- Successfully managed 75 computers and workstations for engineers, sales, graphic designers, and accountants.
- Managed several teams of people for rollout of software and equipment.
- Administered 3 Windows 2003 servers hosting Active Directory and File servers
- Administered Merlin Magix phone system.

Arrow International, Cleveland OH**Nov 2002 – Oct 2007****Technical Assistance Center Analyst****Changing Career Paths**

Technical Assistance Center Analyst responsible for helping customers and distributors repair their electronic bingo equipment by providing technical expertise and parts.

- Troubleshoot electronic bingo equipment and associated software.
- Helped test and debug bingo software in preparation for public release.
- Held internship in the IT department for twelve weeks.
- Assisted IT managers in network configuration and troubleshooting.

Checkpoint Systems**Mar 1996 – Nov 2002****Field Service Technician****Field Service Dept. was disbanding**

I was responsible for organizing and scheduling field service work for Checkpoint Systems equipment in Cleveland and surrounding areas which included installation and repair of electronic article security systems and RFID systems.

United States Marine Corps**Mar 1991 – Mar 1996****Air Traffic Control Radar Technician – MOS 5953****Enlistment ended**

Deploy, repair, and maintain air traffic control radar and control systems to allow air traffic controller the ability to effectively maintain a safe airspace.

- Assisted in managing team of technicians to maintain and repair Air Traffic Control Equipment.
- Diagnosed and isolated malfunctioning faults down to component level.
- Networked local and remote radar systems and controls to create a central command post of air traffic control equipment.
- Held Top Secret security clearance.

EDUCATION:**Baker College, Flint, MI**

- Bachelor of Computer Science with a focus in programming
 - Graduated with a 3.93 GPA, Summa Cum Laude.
- Associate of Applied Science Degree with a focus in programming
 - Graduated with a 3.92 GPA, Summa Cum Laude.
- Programming and computer classes taken include:

○ C++ Programming ○ Visual Basic & .NET ○ Java Programming ○ Perl Programming ○ HTML, JavaScript, XHTML, XML, and web page design.	○ SQL and Access database programming ○ Oracle programming and administration ○ AS/400 ○ Linux installation and use
--	--

UNITED STATES NAVAL AIR TECHNICAL TRAINING CENTER

- | | |
|---|---|
| <ul style="list-style-type: none"> • Basic Electricity and Electronics • Avionics Technician course | <ul style="list-style-type: none"> • Miniature Component Repair course • Air Traffic Control Radar course |
|---|---|